

Conley Outreach Community Services



Caring for the Heart of Community



Annual Report

2021

Mission Statement

Conley Outreach Community Services is a 501 c (3) not-for-profit organization devoted to *“Caring for the Heart of Community”*. Our mission is to provide and coordinate community mental health and human service programs in rural Western Kane County by understanding community needs, creating systems of support, and collaborating with other community and faith-based partners.

We are humbly committed to:

- Caring for our communities and its residents
- Loving our neighbors unconditionally
- sharing life's burdens prayerfully and
- Trusting God's direction patiently.

We strive to work collaboratively with a diverse cross-section of community minded individuals and organizations to develop programs and services that meet the emerging needs of this rapidly growing area.

We seek to be:

- a catalyst for community development
- a hub for human services, and
- a place for nurturing the lives of individuals, families, and neighborhoods.

A Message from the Executive Director

Dear Friends of Conley Outreach,

Fiscal year 2021 was a year of change in many ways. We said goodbye to my esteemed mentor and predecessor, Carol Alfrey. We also had to adapt to a continually changing climate. My contributions to this year focused on a return to programming while building relationships in the community. No matter if there is a pandemic, in social services the show must always go on! We have been fortunate that Carol and now I, have been able to continue meeting with clients for emergency assistance with restrictions in place. Gratefully, Holiday Spirit was able to persevere under Carol this past season. Kaneland families were still able to participate, and 111 children benefited. Our donors still came out in full force. A primary area of importance to me was re-establishing grief services. I spent a good amount of time with our now retired grief facilitators, Lori and Lora working on a solution to bring groups back. Although this summer folks were not ready, the lessons learned were a steppingstone. Thankfully, with safety protocols in place we were able to conduct Good Grief Day Camp. This is thanks to all our amazing volunteers and families who were willing to trust that we could safely make it happen. Additionally, the newly renamed Clothing Exchange has continued serving patrons. Our WTCRT meetings are still operating via Zoom but may return to in-person next season. Despite being a year of uncertainty, being named as the new Executive Director of Conley Outreach has been a wonderful gift. Although it is clear I have big shoes to fill, I am up for the challenge and appreciate the warm welcome. Seeing all the folks willing to support our little agency despite their own hardships has been such an affirmation for my choice in vocation. I am excited to write this letter next year and share with you all we have done to serve the “heart of community!”

Sincerely,

Jennifer L. Long
Executive Director

Farwell to Executive Director, Carol Alfrey!

This fiscal year marked the departure of our beloved Executive Director, Carol Alfrey. Although she has officially retired, you can still find her around volunteering for the agency and supporting our new Executive Director. Carol has made Conley Outreach Community Services the presence in the community it is today! Founded originally by Bruce Conley as bereavement support services, Carol took Conley Outreach to the next level with her administrative skills and intuitive eye for identifying the needs of her neighbors in Western rural Kane County. This coupling of skill and passion for helping others resulted in the well respected comprehensive social service agency that we are today!



Please join Conley Outreach in thanking Carol for her twenty plus years of service and congratulate her on a well deserved retirement!

Board of Directors and Staff

Board of Directors

Erin Shore	President
Cheryl Hackbarth	Vice President
Heide Greiff	Secretary/Treasurer
Marjorie Anderson	Member
Robert Barnhart	Member
Kris Conley	Member
Sarah Conley	Member
Kelly Lecroy	Member
Ben Rand	Member
Robin Urich	Member



Staff

Jennifer L. Long	Executive Director (FY 21, 1/4/21-6/30/21)
Carol Alfrey, Ph.D.	Executive Director (FY 21, 7/1/20-1/3/21)
Lori Rueffer, LCSW	Bereavement Support Group Facilitator
Jennifer Schlachter	Program Assistant
Lora Windsor, LCSW	Bereavement Support Group Facilitator
Judy Hanson, LCSW	Bereavement Support Group Facilitator
Kim Wendling, B.S.	Financial Agent

2021 Angel Awards

This past year we were pleased to present Marjorie Anderson with our Angel Award for many years of service to Conley Outreach Community Services to our Board of Directors.

Our 20201 Angel Award for Business went to the Elburn Chamber of Commerce. This local group chose to support us through a generous financial contribution to our Good Samaritan Fund. This gift allows us to help our community members in need with emergency assistance. Thanks for your ongoing support!

Programs & Services

Grief Support

- *Grieving with Hope* - support group for adults grieving any type of death loss
- *Good Grief Day Camp*- Week long day program for children who have lost a parent or sibling, ages 6-12 years of age.



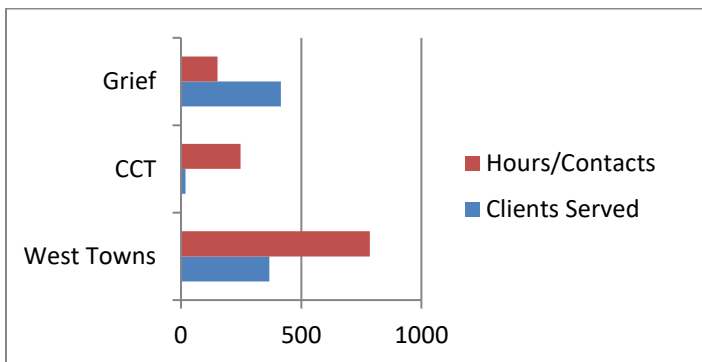
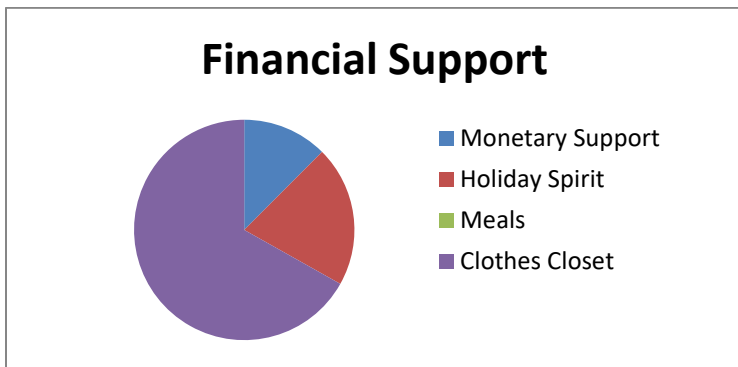
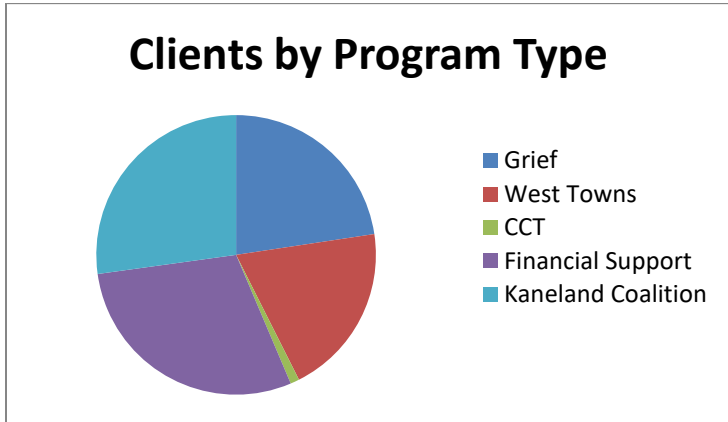
Community Services

- *Kaneland Coalition for Healthy Youth*-- a local coalition of churches, non-profits and schools working to promote awareness of the dangers of alcohol and drug use and encourage mental health.
- *The Community Care Team* – a network of adult natural helpers who receive specialized training in how to effectively listen, respond, and refer friends and neighbors for help and assist area residents through a variety of volunteer opportunities.
- *Emergency Assistance Programs* – limited, short-term financial assistance to local individuals through the Good Samaritan Fund, Holiday Spirit and Salvation Army Extension Services. Help also available through the Clothing Exchange Clothing Closet.

West Towns Human Services

- *Referral and Advocacy* – free, confidential resource and referral service links area residents to over 85 health and human agencies in Kane, Kendall & DeKalb counties
- *Two Local Offices* – space available for area mental health providers to see clients close to home in Elburn and Sugar Grove
- *West Towns Community Resource Team* – group of 20 local agencies that meet monthly to discuss service needs in rural western Kane County.

Demographics



In FY 2021, Conley Outreach touched over 1,839 lives in our community.

367 families were linked to over 85 health & human service providers through the West Towns Network. Over 785 requests for help were answered.

67 people received financial assistance from one or more of our benevolence funds and COVID 19 grant; 111 children received toys through Holiday Spirit.

359 people received clothes from the Clothing Exchange Closet.

19 volunteers provided over 248 hours of community service through the Community Care Team

Over 416 people received grief support through one of Conley Outreach's programs; over 152 hours of direct support were provided.

500 students, parents and community members received information about the dangers of substance abuse through the Kaneland Coalition for Healthy Youth.

2021 Highlights

GOOD GRIEF DAY CAMP

The resumption of the Good Grief Day Camp was a very exciting highlight to our year. Like the rest of the world our services had been put on pause during the pandemic and it was essential for us to be able to be there for the kids who need us. The camp was held at the end of June for children ages 6-12 years old who lost a parent or sibling. We were hosted by Farm Friends on their lovely property in Big Rock, IL. This year we were able to provide the same wonderful programming the children have come to love such as theatre and art activities with some new additions. We were pleased to be joined this year by Julia the Comfort Dog from LLC K-9 Comfort dogs and her handler, Terri who assisted the kiddos in their lessons on feelings. We also were excited to change things up a bit with goat yoga provided by Live Learn and Lead to help the kids work through their trust lesson. Pictured below is one of our awesome volunteers. Thankfully, he and our other volunteers did not hesitate to return when asked! Without their assistance this event could not have happened.

Return to Outreach and Festivals

May 2021, saw the return to events and outreach with the Elburn Chamber's Health Fair held at Lion's Park in Elburn. Conley Outreach Community Services participated in the day along with a number of local agencies to promote wellness within the community. It was a hot day but a great kick off to the return of festival season!



Finacial

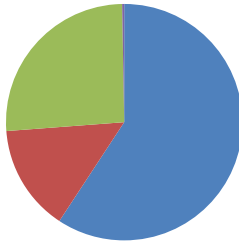
STATEMENT OF FINANCIAL POSITION JUNE 30, 2020 AND 2021

	2020	2021
ASSETS		
CURRENT ASSETS		
Cash	<u>\$57,368</u>	<u>\$ 50,485</u>
TOTAL CURRENT ASSETS	<u>57,368</u>	<u>52,152</u>
FIXED ASSETS		
Equipment	7,785	1,575
Less – Accumulated Depreciation	-	969
TOTAL FIXED ASSETS	<u>-</u>	<u>6,706</u>
TOTAL ASSETS	<u>\$ 57,368</u>	<u>\$ 58,858</u>
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accrued Liabilities	<u>2,335</u>	<u>3,874</u>
TOTAL LIABILITITES	<u>2,335</u>	<u>3,874</u>
NET ASSETS		
Unrestricted	31,835	39,299
Temporarily Restricted	<u>23,198</u>	<u>15,685</u>
TOTAL NET ASSETS	<u>55,033</u>	<u>54,984</u>
TOTAL LIABILITIES AND NET ASSETS	<u>\$ 57,368</u>	<u>\$ 58,858</u>

(Conley Outreach's Financial Records audited by Sikich LLP. in 2020 and Weiland and Company 2021)

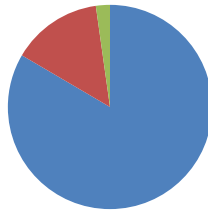
Financial

Total Income--\$129,339



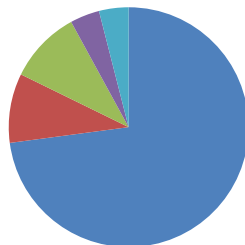
- Grants & Contracts--59%
- Contributions--15%
- In Kind Donations--26%
- WTCRT Dues--<1%
- Interest--<1%

Total Expenses--\$129,388



- Program--84%
- Administration--14%
- Fundraising-2%

Program Expenses--\$107,961



- West Towns-73%
- Good Grief-9%
- Holiday Spirit--10%
- Kaneland Coaliton --4%
- Kaneland Coaliton --4%

Funders and Donors

Granting Agencies

INC Board, NFP

Founders (\$1,000+)

Ben & CJ Conley
Elburn Lion's Club Charity
Midwest Groundcovers
J & R Herra
Judith & William Skeens

Benefactors (\$500-\$999)

Marjorie Anderson
Edwards Engineering
Karen Blackwood
Karen Butts
Steve & Leanne Gramley
Rich's Auto Service
Pamela Kautz
Callaghan Family
Kaneville UMC
Kaneland Education ASSN

Donors (\$250-\$499)

Blackberry Lodge #359
Elburn Lions Club
Good Call Plumbing
Feece Oil Company
Judith LeBlanc
Stern/Algrim Family
Network For Good
RDR Enterprises

Contributors (\$100-\$249)

Alice's Place
James Berringer
Bob Jass Chevrolet
The Bonk Family
Jim & Laura Chen
 Kimberly Deloso
Dr. Tom Dentistry
 Karen Dunteman

Elburn American Legion AX
Elburn Meat Market
Elburn Radiator & Repair
Laura & Dale Fennel
Barbara Fetzner
Mary & Tom Fink
Nadine Flint
The Lanthrum Family
Diane Morales
Michael Greenen
Marcia Konen
Sandra Lay
Ron & Bridget Link
Susan Long
Ron Limbrick
Microtax
Carol Molitor
Karla Nash
Dave & Jeri Ott
Leon Phelps
RDR Enterprises
Ethel Reynolds
Suzanne Rous
Tom & Janet Runty
Dan Schleifer
The Schramer/Phillips Family
John Stoffa
Sugar Grove Township
Kay Swift
Wasco Dairy Queen

Partners (Up to \$99)

AFM Electric
Diane Berquist
Krisit Bost
Dave & Rita Campbell
Kit Compton
The Dean Family

In Kind Donation (Cont.)

Paisano's Pizza & Grill

The Ehrenstrom Family
Elburn Chiropractic
Elburn Legion
Jean Fabrizius
Carol Flanders
Fox Valley United Way
Julie-Ann Fuchs
Francis Gallagher
Hill County Store
Kurt & Kathleen Hooey
Blen & Perry Lakin
Ronald Limbrick
Mary Niceley
Ethel Reynolds
David Rissman
David & Audrey Ritchie
Ronald Sanders
Ken & Sue Schulz
Denise Strickland
Sandy & Emil Weiss
Lynette Werdin
Catherine Whiteside
Al Withey
Georgina Zakosek

Donations in Memory of:

Ralph E. Conley
William Creed
Chris Steenwyak

In Kind Donations

Diane Hance
Farm Friends, INC
Kuipers' Family Farm
Yvonne Kiefer
Live Lean Lead
LCC-K-9 Comfort Dogs
Ted Mc Cannon

Sue Schultz
Sara Shaw
Sugar Grove Township

Partner Churches

Kaneville United Methodist
St. Gall Catholic Church
St. Kathrine Drexel
Sugar Grove United
Methodist
Village Bible Church